



Conditions of reservation

-All bedroom reservations have to be guaranteed by a credit card number or with a company stamp & signature.

-For cancellation after 24.09.2018 (6 pm) the room will be charged with 90% for the whole duration to the participant's credit card.

-All changes or/and cancellation must be sent in writing to the Crowne Plaza Düsseldorf - Neuss exclusively.

-If the participant no-shows on the first night of the event, the room will be charged with 90% on his credit card for the whole duration of stay and the reservation will be cancelled for the rest of the stay.

-In case of early departure, hotel will charge 90% of the room per night for the remaining nights.

-The Crowne Plaza Düsseldorf - Neuss will send you a confirmation number in writing to the fax number above mentioned.

After we received your reservation we do check availability and book your room if still possible into the contingent. You will receive a confirmation per Email or Fax ASAP.

If the contingent is fully booked we will also contact you directly.

**Rheinallee 1, D-41460 Neuss, Germany Tel: +49 (0)2131 77 1877
Fax: +49 (0)2131 7713 66 & E-mail: reservation01.neu02@gchhotelgroup.com**